## WHY NEW RESTAURANTS NEED REVIEWS ASAP



## Did you know

the majority of customers look to online reviews before choosing a dine-in establishment? It's essential new restaurants cultivate a following and encourage guest feedback.



## STATS EVERY NEW RESTAURANT OWNER SHOULD KNOW

93%

of consumers use reviews to determine if a local business is good or bad



33%

wouldn't dine in a restaurant with less than 4 stars



90% of potential customers search the internet for restaurant reviews



Restaurants near me







63%

check Google reviews before visiting a business



84%

trust online reviews as much as personal recommendations

77% prefer peer reviews versus those of critics





Jane Smith

Jane Smith
Local Guide • 108 reviews • 250 photos

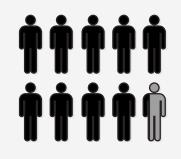


This is my favorite restaurant to grab a bite. The meals are great, the staff is helpful and the rates are affordable.

Like

92% of restaurant-goers

read reviews



40%

only trust reviews left in the past 14 days





Consumers spend approximately

31% more

when a business has positive reviews

Infographic designed by Mad Fish Digital